



Q2 2010 FAST FACTS

General

- Founded in December 1998, PayPal is a leading global online payment company.
- PayPal has more than 87 million active registered accounts* (224 million total accounts) and is available in 190 markets.
* active accounts are those that have had activity in the past 12 months.
- PayPal supports payments in 24 currencies including: U.S. Dollar, Australian Dollar, Canadian Dollar, Hong Kong Dollar, Singapore Dollar, Taiwan New Dollar, New Zealand Dollar, Euro, Swiss Franc, Czech Koruna, Swedish Krona, Danish Krone, Norwegian Krone, Hungarian Forint, Mexican Peso, Philippine Peso, Malaysian Ringgit, Chinese RMB, Israeli New Shekel, Pounds Sterling, Brazilian Real, Polish Zloty, Thai Baht and Japanese Yen.
- PayPal has localized Web sites in 20 markets including Argentina, Australia, Austria, Belgium, Brazil, Canada, China, France, Germany, Hong Kong, Italy, Japan, Mexico, the Netherlands, Poland, Singapore, Spain, Switzerland, the United Kingdom and the United States.
- PayPal is headquartered in San Jose, Calif. with offices in Timonium, Md. Its European headquarters is in Luxembourg and its international headquarters is located in Singapore. PayPal has operation centers located near Omaha, Neb. and Dublin, Ireland. PayPal has development centers in Austin, Tx.; Scottsdale, Ariz.; Chennai, India; Singapore; and Tel Aviv, Israel.

Q2 2010 Financials

- PayPal's revenues now represent more than 37 percent of eBay Inc. companywide revenues.
- PayPal revenues for Q2 2010 were \$817 million, up 22 percent year over year.
- PayPal's international business generated \$374 million in revenue in Q2 2010, up 30 percent YoY. International revenue represents 46 percent of PayPal's total revenue.
- PayPal maintains a very low loss rate – 0.17 percent, or less than one fifth of one percent.

- PayPal's Total Payment Volume, the total value of transactions in Q2 2010 was more than \$21 billion, up 28 percent year over year.
- Merchant Services Total Payment Volume was \$13 billion in Q2 2010, up 43 percent year over year.
- Merchant Services Total Payment Volume as percent of Total Payment Volume was 61 percent in Q2 2010.
- eBay Total Payment Volume as percent of Total Payment Volume was approximately 38 percent in Q2 2010.
- Bill Me Later Total Payment Volume as percent of Total Payment Volume was approximately 1 percent in Q2 2010.
- PayPal transacted more than \$2,641 in Total Payment Volume every second in Q2 2010.

2009 Full-year Financials

- PayPal's 2009 annual revenue was \$2.8 billion, up 16 percent year over year.
- PayPal's net Total Payment Volume for 2009, the total value of transactions, was \$72 billion, up 20 percent year over year.
- PayPal's Total Payment Volume in 2009 represented nearly 15 percent of global e-commerce and 16.5 percent of US e-commerce.
- Cross-border trade now accounts for approximately 24 percent of PayPal's total payment volume.
- Merchant Services processed \$39.5 billion in Total Payment Volume in 2009, up 34 percent year over year.
- In 2009, for the first time, both annual revenue and TPV from PayPal's merchant services business exceeded the annual revenue and TPV that PayPal generated from the Marketplaces business.